**Mid Essex CCG**

**PPG: *Mohanty Douglas & Co Patient Participation Group***

**Date:** Tuesday 16th May 2017 @ 18.00-19.00pm

**Held at:** Douglas Grove surgery in the conference room

**Present**

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| **Neil Coughlan-NC** | **Chairman/Patient – Dr Mohanty & Partner** |
| **Toni Hull-TH** | **Practice Manager- Douglas Grove Surgery** |
| **Tracey Uden-TU** | **Finance – Douglas Grove Surgery** |
| **Anne Charles-AC** | **Patient – Dr Mohanty & Partner** |
| **Phil Barlow-PB** | **Patient – Douglas Grove Surgery** |
| **Janet Butler-JB** | **Patient – Douglas Grove Surgery** |
| **Bill Rose-BR** | **Patient – Douglas Grove Surgery** |
| **Tina Townsend - TT** | **Patient – Dr Mohanty & Partner** |
| **Pauline Wren – PW** | **Patient – Douglas Grove Surgery** |
| **David Wren - DW** | **Patient – Douglas Grove Surgery** |
| **Paul Wray - PW** | **Patient – Dr Mohanty & Partner** |

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| **1.** | **Apologies** |
|  | Marie Venkatasawmy, Lynda Rockall, David Wales |
| **2.** | **Welcome and Introductions** |
|  | **Minute Taker:** **TH**  Hello and welcomes given and thank you all for attending the PPG group today.  NC went through the agenda and chaired the meeting. |
| **3.** | **Minutes of the meeting (Previous)** |
|  | Minutes of previous meeting (14.03.17) agreed. |
| **4.** | **Update on Health at the Town Council** |
|  | **PB**: Attended the Health facility working group. Martin Royal was present but he is no longer he project lead. The preferred site was New River Retail. Andy Wright, Economic Development Officer at Braintree District Council to have further involvement on the investment. Funding would be the next step in building a case. PB visited the Sudbury Centre that although larger than our centre would be, would have the same ethos. It was suggested that we might have an oscopy service.  It was thought the new build would have an esplanade for vehicles such as the breast screening mobile unit.  It was agreed that public transport must be looked at once the hub was definite. From the North Ward, PB advised more buses / transport would need to be put in place.  It was also confirmed that Douglas Grove Surgery would stay as an NHS building. Services to be confirmed. A list of CM8 patients to be made for non-specialist services so the CCG could bid for them.  It was asked what would happen to the WHC building, but at this point it is unknown.  **NC**: Asked at what point should the PPG have input. It was thought that once the funding has been agreed and the business case presented and approved by the NHS and when the modelling starts. We need to know details of the building, access, services etc. and to study the results of what services are most needed. PW thinks a paediatric service is greatly needed, especially as mothers may have other children, school times etc. to work around.  The building would be built with growth in mind to 2026. This would be 60% capacity with 40% expansion.  It was agreed a letter would be sent to Martin Royal or his replacement when we wish to become actively involved.  The next Town Council meeting is planned for the end of June. |
| **5.** | **Update on Friday Surgery with DW** |
|  | **DW** could not attend tonight’s meeting so this will be put on the agenda for the next meeting. |
| **6.** | **Update on NHS Cyber attack** |
|  | **TH**: Informed the group that they had 3 computers that crashed, but were up and running again on Monday morning, running normal clinics. The phlebotomy services had been stopped apart from urgent requests, but late Wednesday all was back to normal. |
| **7.** | **Standing Agenda Items** |
|  | **No updates from the:**  Witham Sub- Locality Meeting or the Mid Essex Clinical Commissioning group  **HAPIA-** (Health watch & public involvement association) MV absent so update at next meeting. However we do not it costs £50 for a group to join.  **MV** to find out more and AC to be our Essex Health watch person. MV absent so update at next meeting. |
| **7.** | **A.O.B**  **TT**: advised that Simon Dove’s email’s are being bounced. Therefore to keep our records up-to-date everyone wrote their email addresses down. This will be passed to MV.  **BR**: Essex Police had advised of a scam currently doing the rounds. People are getting phone calls saying BT is not compatible for them, and if they pay £150 it could be sorted.  **PW**: Advised that Arrow’s Taxi’s in Maldon (Jason) do free hospital transport for people with a bus pass or blue badge. This is not publicised as Jason has to cover the shifts and most requests for transport would be around 7.30 a.m. PW also advised that Viking Community Transport in Maldon are short on drivers.  **PB**: Advised that Witham Ambulance Trust has funding to take individuals from home to hospital, covering Witham only. BR stated the patient has to self-fund the travel and claim it back afterwards. Once submitted it will almost certainly be accepted.  **BR**: Asked TH re appointment cards that do not have the dedicated cancellation line number on. TH advised they were old stock, and had to be used. Funding has to be found to print the cards, so cannot just be thrown out as the information is outdated. |
| **8.** | **Date of next meeting will be:**  Tuesday 18th July (TBC) at 18.00pm –19.00pm look forward to seeing you!  Nibbles and refreshments will be provided.  **Unfortunately Douglas Grove cannot host the next planned meeting on Tuesday 19th June at Douglas Grove Surgery, at 18.00pm**  **Dates of the next meetings to be decided on ad-hoc basis and depending on the agenda:**  Tues, 14th Aug at Douglas Grove Surgery at 18.00pm  Tues, 18th Sept at Douglas Grove Surgery at 18.00pm |